

DEEDOC MANAGED SECURITY SERVICES



Managed Services
Forensics
IT Training
Customer Relationship Management
IP Telephony (VOIP)

Ensuring data confidentiality, availability, and integrity



DEEDOC MANAGED SECURITY SERVICE HISTORY

Founded in 1997 in Raleigh, North Carolina in the United States, Deedoc Managed Security Services today operates globally in the American and African continent. Our growth has been driven by globalization and our clients' need to operate efficiently in an environment where data is made available, has integrity, and is confidential. In an evolving world where cybercrime and breaches in security are prevalent, Deedoc Managed Security Services (DMSS) with its collaborative partnerships and intelligence network have emerged as a worldwide provider of information technology security.

Our deep knowledge and experience in networking, as well as in network-related technologies differentiate DMSS from our competitors. The company's focus has evolved to managing the network from the standpoint of monitoring, security, troubleshooting, and regulatory compliance. We have emerged as key player in managing a company's network with our development of managed services applications and hardware that provide a myriad of capabilities with the inclusion of firewalls, intrusion detection, intrusion prevention, hardware monitoring, anti-cyber attacks solutions, IT compliance assessment, customer relationship management, and IP telephony. As a complete IT management firm, DMSS's solution is a better servant to the greater business that drives innovations, and enables market leadership in order to ensure that consumer and private data are well-managed. We continue to improve and expand our service offerings to stay ahead of tomorrow's network, systems integration, and information security needs in order to create the future of information management.

Our vision is to be world leaders in the provision and IT managed services that help our clients achieve their business goals and meet regulation standards. Today we are a strong firm as a result of where we have come from and our business experiences along the way.

As an independent and private firm, DMSS has grown steadily in size and market coverage. In the 14 years since it was founded by few individuals, DMSS has evolved from a local company into a world-class organization that employs several experts who deliver advanced solutions to premium clients across the globe.

What do we do?

At DMSS, our entire business is based on making sure your information is secure, available, and confidential. Every staff member is committed to doing whatever it takes to understand your information security needs and develop the best managed solutions for you. We also invest our time and services to not only implement managed services solutions, but also to train, certify, and ensure industry-related IT compliance.

Mission Statement

Our mission is to reach the global landscape that are in need of securing the enterprise-level data that are threatened by cyber threats, lack of institutional IT policy, and lack of awareness. We offer managed services to allow enterprises in the banking, technology, energy, and private industries to worry less about their data security and more on the daily operations. As an IT security firm, we are determined to be the very best in our business regardless of the size, pedigree, or inclinations of our competitors.

Company Information

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DEEDOC DIVISIONS

DEEDOC FORENSICS, INC.

We provide the industry's most complete electronic discovery, forensic analysis, litigation support, security audit and consultation services in the field.

DEEDOC CONSULTING

Deedoc Consulting has performed server maintenance, system integration, network setup, policy drafting, among many more.

DEEDOC RX, INC.

Deedoc Rx, Inc. offers compliance in HIPAA, ONCHIT, and HITECH for healthcare firms in North America to meet patient information security, privacy, and portability standards.



ENTERPRISE MANAGEMENT SERVICES

SERVICES OFFERED

DMSS offers several product/service lines in managing an enterprise's information systems. From Managed Intrusion Detection to Data Forensics, the company can meet a myriad of enterprise needs. Some of the key services offered by DMSS include:

- **Managed Intrusion Detection Services (MIDS)** – a fully-managed and 24/7 attack recognition and response solution. This solution monitors the enterprise internal and external network and notifies the client of a malicious activities and misuse on the network upon discovery of breach or attempted attack.
- **Managed Anti-DDoS** – a managed solution that is 24/7 that provides expert and forensics support to counteract Distributed Denial of Service attacks by filtering incoming data traffic regardless of network resources, security hardware, and physical location.
- **Managed Firewall** – a supplementary service to manage an organization's firewall that provides protection against incoming and internal unauthorized access to sensitive information.
- **Policy Compliance Assessment** – an assessment service that is meant to gauge and prepare an enterprise for compliance audit. The evaluation is done periodically to ensure that the IT component of financial audits, ISO audits, and other industry-related audits is successful.
- **Customer Relationship Management** – a DMSS product-line that is customized to fit the client's CRM needs regardless of industry. The product/service provides full integration with PBX phone systems, and can integrate an enterprise's current database.
- **Data Forensics** – a subsidiary service offered that includes data recovery, evidence support, and data investigation.
- **ICT Training** – we provide training in computer technology, network security procedures, IT basics, mitigation, and certain certifications.

